

Diabetes Essentials Care Survey

IRAS: 222127

Using Patient Perspectives to Optimise Standards of Diabetes Service Provision
In Primary Care: The Diabetes Essentials Care Survey

Objectives

To measure, from a patient perspective, the effectiveness of diabetes health care against the recommended NICE 9 care indicators and some additional indicators from Diabetes UK 15 Health Care Essentials, in a large adult London and Essex sample; and to compare the results with the National Diabetes Audit due in 2017 and the Diabetes UK 15 Health Care Essentials results.
To identify, from the survey, areas of diabetes health care, which are either perceived by patients as going well, or that are sub-optimal, and to report back to participating practices.
To improve the knowledge of study participants with regards to their essential diabetes health care and promote increased self-care and awareness of diabetes quality standards in that population.
To give patients a unique opportunity to comment on their diabetes care.

Design

Cross-sectional study. Questionnaire study.

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Patient

Benefits

Patients will be able to identify areas of their own diabetes health care that are going well or those that need improving. They will be contributing to a study which seeks to improve care processes for people with diabetes.

Involvement

Completion of the questionnaire and returning it to the research team in a pre-paid envelope.

Eligibility

Inclusion

All adults 18 and over with a diagnosis of diabetes and with no upper age limit.

Exclusion

Inability to understand the study or complete the survey.