Barnet Primary Care Covid-19 Service Information for GP Practices V2.0 03.04.2020

This information will change with new guidance and as services evolve – please check the Covid page of the BFG website, members’ section for updates: <https://barnetfederatedgps.org.uk/login/>

| **What is it** | **Who is providing it** | **Who is it for** | **How to access it** | **Other info** |
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| **New Updates since last version of this comms** | | | | |
| Advanced Assessment Clinic (AAC)  Now named AAC Video | BFG | Now for all Barnet practices to book into from Friday 3rd April 2020.  However please note the following:   * THESE ARE VIDEO CONSULTATIONS FIRST. DO NOT SEND PATIENTS TO FMH OR ANYWHERE ELSE. * These are GP NOT NURSE consultations. * The AAC GP will decide if the patient is called in for a face to face appointment or not. | If you suspect a patient may need a face to face appointment with a GP not a Nurse, you can book a video consultation with the AAC GP for a second opinion.  You have to complete the telephone triage template in practice first (see below).  You can book via EMIS, search for the AAC Video slots | EAS slots also remain available for telephone / video consultations for struggling practices and 111 and outside practice hours |
| Barnet Primary Care Pathway during Covid19 | Barnet wide | For all Barnet primary care organisations to use | Please use the updated Barnet Primary Care Pathway v6.0 2.4.2020:  <https://barnetfederatedgps.org.uk/login/> | Updated with LMC guidance |
| DQIST Service | BFG DQIST service has been extended from 1st April until 31st May 2020 | Practices can continue to refer their diabetic patients as before to the DQIST service. Care will be delivered remotely, with DSNs carrying out telephone consultations and GPwSIs carrying out virtual reviews. | As previously |  |
| Barnet Covid-19 Telephone and Video Triage Template | Barnet wide | For all Barnet practices and the BFG EAS to use | PLEASE USE THE TELEPHONE TRIAGE TEMPLATE (AS ON P.5 OF THE PRIMARY CARE PATHWAY). PLEASE DOWNLOAD THE EMIS TEMPLATE FROM HERE:  [drive.google.com triage template](https://drive.google.com/file/d/19LLBWx89iiiJ8uw39UOkbJpfVYk7pZcV/view?usp=sharing)  PLEASE IMPORT IT INTO YOUR PRACTICE EMIS SYSTEM USING THIS GUIDANCE:  [emisnow.com import template guide](https://www.emisnow.com/csm/csm?id=kb_article_view&sys_kb_id=733d66e51be0b744ca88535c2e4bcb31) | Currently V4; sent to practices already in \*\*\*important update 2\*\*\* email of 31.03.2020 |
| Barnet Training for Practice Nurses | Barnet Training Hub | Practice Nurses to enhance skills and confidence in telephone calls to patients for:   * Welfare checks * ACP * CMC | Barnet Training Hub guidance:    For a place on the 30min live training on Thursdays, please email:  [kyra.rowlatt@nhs.net](mailto:kyra.rowlatt@nhs.net) | Sent to practices already by [barnet.cepncpd@nhs.net](mailto:barnet.cepncpd@nhs.net) on 31.03.2020 |
| PPE Guidance | PHE | Updated PHE guidance on PPE:   * Eye protection now recommended by assessment in primary care setting * Still not long sleeved gowns | MHRA alert:  [CEM\_CMO\_2020\_014.pdf](https://www.cas.mhra.gov.uk/ViewAndAcknowledgment/viewAttachment.aspx?Attachment_id=103508)  New posters at the embedded link to the PHE website | Sent to practices already in MHRA alert on 03.04.2020 |
| **Everything below was already sent out in a previous version of this comms on 29.03.2020** | | | | |
| CCG Practice Sitrep  Excel sheet asking questions re practice status | CCG  Sitrep request sent to practices by email on 27.03.2020 | So practices can report their current status re staffing etc to the CCG for support | Please reply to email from [barccg.barnetccgprimarycare@nhs.net](mailto:barccg.barnetccgprimarycare@nhs.net)  CCG Sitrep: | Please keep CCG up to date with your status as it changes |
| NCL Health Information Exchange (HIE)  Record sharing platform already up and running with RFH | NCL  Approval request sent to practices by email on 26.03.2020 | So practices can approve sharing records with CLCH, BEH and Council  (on top of RFH) on Health Information Exchange (HIE) | Please reply to email from  NCL, Dpo (NHS CAMDEN CCG) [dpo.ncl@nhs.net](mailto:dpo.ncl@nhs.net)  stating ACCEPT | NCL DPO is Steve Durbin and he and the NCL IG Working Group have approved the IG for this |
| GP Practice Services  8am-6.30pm  Monday-Friday incl Bank Holidays | Practices  As decided in each practice: mostly remote consultations with patients using practice equipment, laptops, mobiles, AccuRx | Where possible, manage your patients remotely by telephone and video consultation | See BMJ Guidance for remote consultations:    See Guidance for AccuRx (with thanks to Shakespeare and Heathrow practices): | If you are seeing patients face to face, please use the PPE and know how to put it on and off  (minimum gloves, mask, apron as distributed; goggles optional)  See PHE Guidance for PPE: |
| Extended Access Service (EAS)  9am-9pm Monday-Sunday | BFG  Currently out of Oaklodge and St Andrew’s  (working on remote solution to EMIS Community EPS) | Telephone / video consultations for practices:   * who have no clinicians * are struggling with remote video consultations * need consultations after hours | Book via EMIS into Extended Access Service (EAS) |  |
| Advanced Assessment Clinic (AAC)  AAC VIDEO  9am-9pm Monday-Sunday  THIS IS A NEW SERVICE – THERE WILL BE TEETHING AND CAPACITY ISSUES | BFG  Finchley Memorial Hospital  (from Monday 30th March 2020)  Edgware Community Hospital  (to be confirmed) | Video consultations and face to face appointments for ~~red then amber then potentially green~~ practices:   * think a patient might need a face to face appointment   (either at a hub or a home visit) | Book via EMIS into Advanced Assessment Clinic (AAC)  PLEASE ONLY BOOK INTO THIS SERVICE FOLLOWING GP TRIAGE AND COMPLETION OF THE TEMPLATE ABOVE  Advanced Assessment Clinic Model: | Please see the Barnet Primary Care Pathway for condition management prior to face to face.  Please advise patients they will receive a video consultation and  DO NOT RAISE EXPECTATIONS REGARDING FACE TO FACE. |
| Home Visiting Service  (to be confirmed)  24hours | Barndoc and BFG and CLCH district nursing and rapid response  Currently dispatched out of Cockfosters | Home visit | Only bookable through the Advanced Assessment Clinic as above  Home Visiting Model: | Please see the Barnet Primary Care Pathway for conditions that may require face to face and reasons why patients may be housebound.  Expectation for Covid-19 patients is to drop equipment for stat or continued remote monitoring by practices. |
| Social Prescribing Link Workers (SPLWs) | Social Prescribing Link Workers in the PCNs assisted by coordination from BFG | Part of the response to contacting vulnerable / shielded patients:   * SPLWs currently using practice identified vulnerable patient list * BFG working with Adult Social Services on the official national list and awaiting national search criteria * SPLWs will most likely be concentrating on Category C (Group 4) patients soon | Social Prescribing Link Workers are in PCNs and are referred to via Elemental |  |