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| **Important notice: changes to Barnet non-urgent MH service referral process** |

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| As part of our work, our Barnet Division is making a number of improvements to services, so more people are able to gain help and support within four weeks. This will enable access to the best service for their needs as soon as possible.To support this, some changes to the non-urgent referral process only are being introduced. This will include a new approach, set out within the Primary Care Link Working Team structure.From Monday 6 February 2023 the new steps, below, are being implemented:* **Primary Care Link Working Team:** Our Primary Care Link working team have now merged into our Core Community Mental Health teams, with the health care professionals becoming Wellbeing Practitioners. Our Wellbeing Practitioners will become an integral resource in improving access to mental health services and will be delivering a series of initial assessments and interventions for our service users.
* **New referral form:** A new referral form will need to be completed and then sent to a new referral mailbox which has been set up for all non-urgent mental health referrals. This mailbox will be managed by experienced Wellbeing Practitioners who will screen all referrals with the support of a  consultant psychiatrist and an advanced practitioner. This will be a centralised mailbox and will replace the current existing individual core community team mailboxes.
* **All referrals will need to be sent via this new mailbox** to ensure timely access to Mental Health Services. The new mailbox can be accessed via the following email address: beh-tr.barnetmhreferrals@nhs.net

 All referrals will be sent to the relevant Core Community Mental Health Team for discussion and allocation. This process will be completed within a 24 to 72 hour period, between Monday to Friday from 9am-5pm.Please note: should sufficient information not be provided this referral will be referred back to ensure that the most appropriate service/intervention can be recommended for the individual referred to our services. All referrers will be notified of the outcome of their referral.Bear NEW non urgent MH referral process |

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